



## Accessibility Statement for Disability Hub MN

Disability Hub MN is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

### Measures to support accessibility

Minnesota Department of Human Services takes the following measures to ensure accessibility of Disability Hub MN:

- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.
- Assign clear accessibility targets and responsibilities.
- Employ formal accessibility quality assurance methods.
- Include people with disabilities in our website design.
- Contract with a vendor that uses the skills of people with disabilities to perform website accessibility tests.
- Utilize accessible tools such as the Able video player.

### Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Disability Hub MN is fully conformant with WCAG 2.1 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

### Feedback

We welcome your feedback on the accessibility of Disability Hub MN. Please let us know if you encounter accessibility barriers on Disability Hub MN:

- Contact: <https://www.DisabilityHubMN.org/contact-us>
- Phone: 1-866-333-2466
- E-mail: [info@disabilityhubmn.org](mailto:info@disabilityhubmn.org)

We try to respond to feedback within two business days.

### Compatibility with browsers and assistive technology

Disability Hub MN is designed to be compatible with the following assistive technologies:

- Chrome browser with JAWS on Macintosh and Windows operating systems that are within the last three major versions.

Disability Hub MN is not compatible with:

- Browsers older than 3 major versions.
- Mobile operating systems older than three years.
- Internet Explorer (IE)

## Technical specifications

Accessibility of Disability Hub MN relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## Assessment approach

Minnesota Department of Human Services assessed the accessibility of Disability Hub MN by the following approaches:

- External evaluation
- A formal accessibility review throughout the design, development and deployment process.

## Evaluation report and statement

The evaluation report and statement is available on request.

## Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Minnesota Department of Human Services Disability Services Division

## Formal complaints

Use the Give Feedback link on any webpage to report accessibility issues. All reports will be reviewed and responded to as appropriate.

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This statement was created on 17 November 2020 using the [W3C Accessibility Statement Generator Tool](#).